



eDiscovery Services

When a cyber breach occurs, the identification, collection, and production of electronically stored information (ESI) is often required in response to legal action or investigation, specifically when there is an obligation to notify agencies, governing bodies, and individuals if data has been compromised.

CyberClan abides by the internationally recognised Electronic Discovery Reference Model (EDRM), providing confidence and strength in the provision of data and legal discovery.

Global enterprise security solutions allow CyberClan to extract, analyse, and prepare actionable intelligence throughout the entire investigation and remediation process, as well as provide proper representation in all legal investigations and notifications. Our eDiscovery platform allows for complete remote and secure solutions in an ever-changing virtual business environment.

We have a fully flexible team capable of meeting your project needs and providing your client organisation with key information for every investigation. Our process is to:



1. Set tailored requirements

Each client can provide us with bespoke specifications for automated and manual extraction so that files, databases, social media, and web sites are filtered into types and allocated to analysts for processing.



2. Collect, analyse, and process

Industry-leading Artificial Intelligence (AI) tools are used to recognise Personally Identifiable Information (PII) and Personal Health Information (PHI) within documents reducing the number of files for review and significantly reducing costs.



3. Provide human oversight

CyberClan's in-house team of analysts are assigned tasks throughout the process to ensure relevance, complete data capture, and accuracy for all final reports.



4. Deduplication of profiles

Our algorithm actively searches for maiden names and duplicated dates of birth, further reducing the number of profiles that need to be reviewed.



Three primary areas of support are offered throughout the eDiscovery investigation including, but not limited to:

Flexible Pricing Options

A fixed pricing framework option guaranteeing that prices will not escalate through the Programmatic and Manual review processes.

A phased-pricing framework providing lower upfront costs for Programmatic review and pay-per-file Manual Review if needed.

Project Management

An assigned project manager to coordinate and ensure collaboration between all stakeholders including the uninsured or insured client, insurance company, counsel, IT vendors and governing bodies.

Consistent Communication

Weekly audits and updates providing visibility in the investigation. A comprehensive final report with statistics and findings from our manual review processes which provides actionable intelligence for securing information systems in the future.

Cyberclan provides an in-house eDiscovery service and does not subcontract manual data reviews to third parties who may be situated in jurisdictions that do not adequately manage security or integrity of data, in compliance with data privacy laws. CyberClan guarantees data security, data law compliance, and ensures that any client's data remains within borders so that data sovereignty is respected.

Having an in-house team enables CyberClan to deliver consistent levels of quality in the deliverables, adherence to deadlines and accurate pricing so that clients, insurance companies and lawyers know what the project will cost.

Benefits

- An in-house team of analysts (no subcontracting).
- Client data will always reside in the country of origin (data sovereignty).
- AI automation and manual validation assure information integrity.
- Ability to deliver partial results, when necessary, to ensure timely notification to individuals and regulators.
- Constant monitoring ensures accountability and quality for the highest levels of accuracy.



www.cyberclan.com
response@cyberclan.com
+44 (0)800 048 7360 (general)
+44 (0)800 368 8731 (breach hotline)

CyberClan Legal Services
www.cyberclanlegal.co.uk
response@cyberclanlegal.co.uk
+44 (0)800 368 9715

@cyber-clan
 @CyberClanTM
 @CyberClanOfficial